

Dear Parents and Carers,

Residential Provision: Staff Qualifications, Registration and Professional Standards

We would like to take this opportunity to provide some information about the professional standards, qualifications and registration requirements of staff working within our residential provision.

The residential service is registered and inspected by Care Inspectorate Wales (CIW) and is committed to providing a safe, supportive and high-quality environment for all learners.

Staff working within the residential provision are required to register with Social Care Wales (SCW) and must meet the qualification requirements associated with their role.

Within our residential team:

- **Child Care Officers (CCOs)** are required to achieve or be working towards the Level 3 qualification in Health and Social Care (Children and Young People's Services).
- **Senior Child Care Officers (SCCOs)** are required to hold the Level 3 qualification in Health and Social Care (Children and Young People's Services). As part of their continuing professional development, SCCOs are encouraged and supported to progress to the Level 5 Diploma in Leadership and Management for Health and Social Care (Children and Young People's Services).
- The **Head of Care (HoC)** is required to hold, or be working towards, the Level 5 Diploma in Leadership and Management for Health and Social Care (Children and Young People's Services).

In addition to professional qualifications, staff undertake mandatory training to ensure they can support learners safely and effectively. This includes:

- Safeguarding
- First Aid
- Food Hygiene
- Health and Safety
- Crisis Prevention Institute (CPI) Training

Training is refreshed regularly and staff participate in ongoing professional development to support best practice and ensure the needs of our learners remain at the centre of our work.

Our residential team supports learners to develop independence, social, emotional and life skills within a structured and nurturing environment. We are proud of the commitment shown by staff to their professional development and to achieving positive outcomes for the young people in our care.

We hope this information provides reassurance regarding the qualifications, registration and expertise of the residential team. If you would like any further information, please do not hesitate to contact us.

Thank you for your continued support.

Yours sincerely,

Sarah Goatley

Head of Care

Ysgol Calon Lân

Email: goatleys1@hwbcymru.net

Tel: 01792 799064